SMARTLINK 3

HOW TO ACCESS THE INSTRUCTIONS FOR USE

Document Change Management

Revision	Date	Description	Author	Approved
01	14 May 2018	First Issue.	RGQ – MTY	DIG – RM
02	05 Mar 2019	Contents change	RGQ – MTY	DIG – RM
03	10 Jul 2019	Contents change	RGQ - RM	DIG - RM
04	18 jan 2022	COntents updated	RGQ	DIG-RM

Note on revision 04 – 18 jan 2022

The EIFU access instructions have been updated after updating the Software Team website customer area.

SmartLink Instructions For Use (IFU) are provided only in electronic form, in pdf format, in compliance with Commission Regulation 207/2012.

To properly open and display SmartLink IFU, a desktop computer, laptop, tablet or smartphone with a pdf reader installed is required.

We recommend using Adobe Acrobat Reader DC, which can be freely downloaded and installed from the Adobe website following this link:

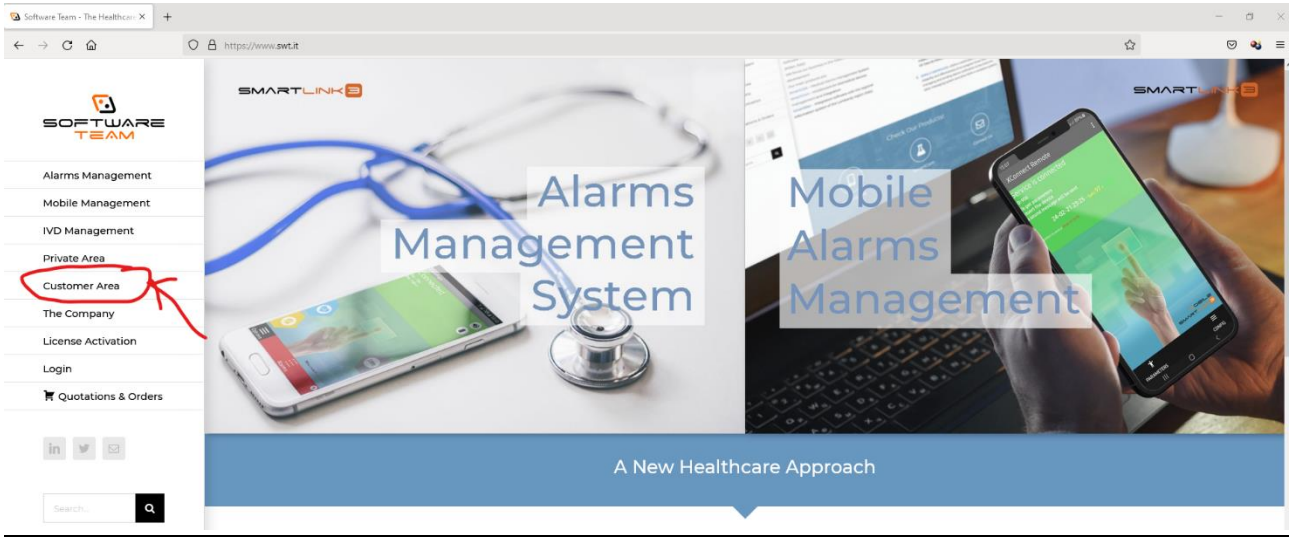
https://get.adobe.com/reader/otherversions/

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ACCESS TO THE EIFU FROM THE SWT.IT WEBSITE

This is the simplest way to obtain the EIFU.

From swt.it, the Electronic Instructions For Use can be downloaded after accessing the Customer Area:



Customer area access request

Type here your information to receive the link to access the Customer Area

First and Last Name*

Company Name & Country*

Email*

Your request will be processed, and a reply will be sent by email.

SUBMIT

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Once filled the information module, the customer will receive an email with the link to access the manuals repository:

Da Software Team <softwareteam@swt.it>
Oggetto **Software Team - SmartLink User Manuals**
A roberto.maggioni@swt.it

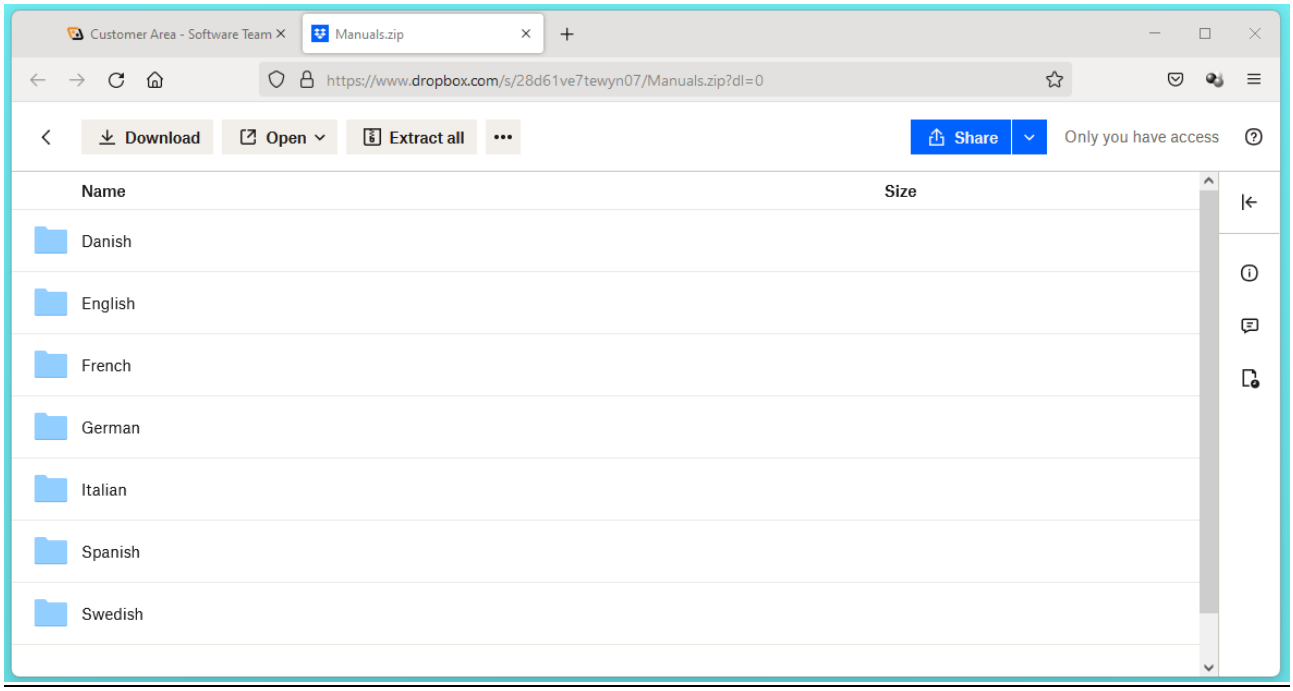
Dear Customer,

you will find the SmartLink user manuals at the following link :

https://www.dropbox.com/s/28d61ve7tewyn07/Manuals.zip?dl=0

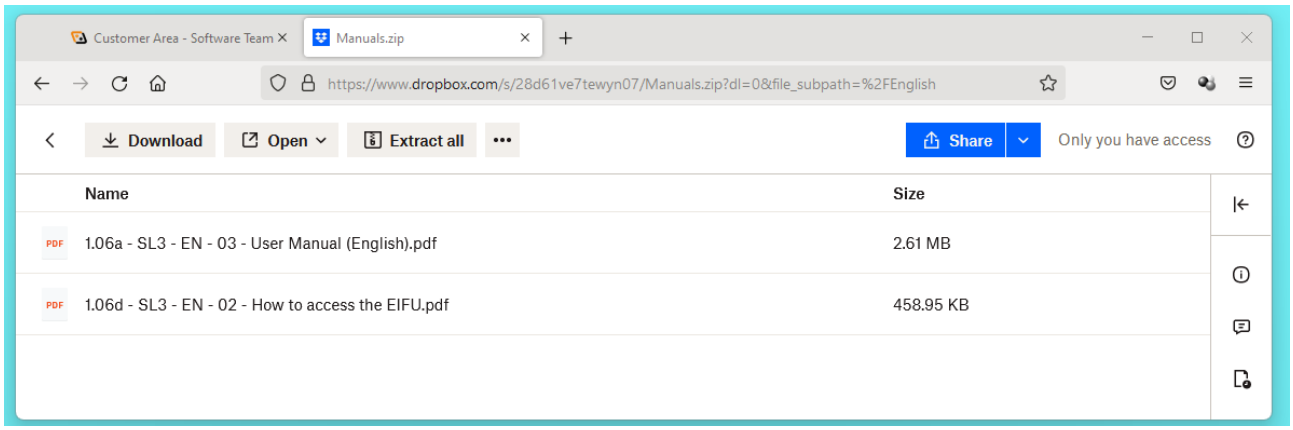
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Kind regards,
SOFTWARE TEAM

Access to the manuals repository following this link, or copying the link in an Internet browser:

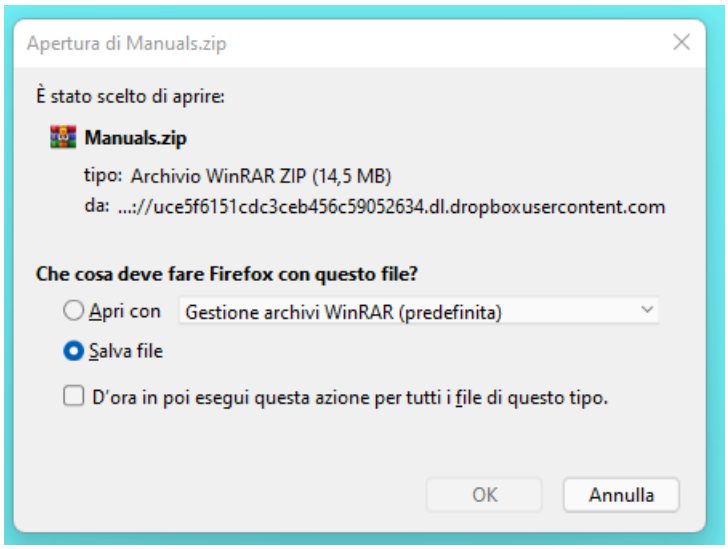


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Select the folder with the desired language to open the manuals list:



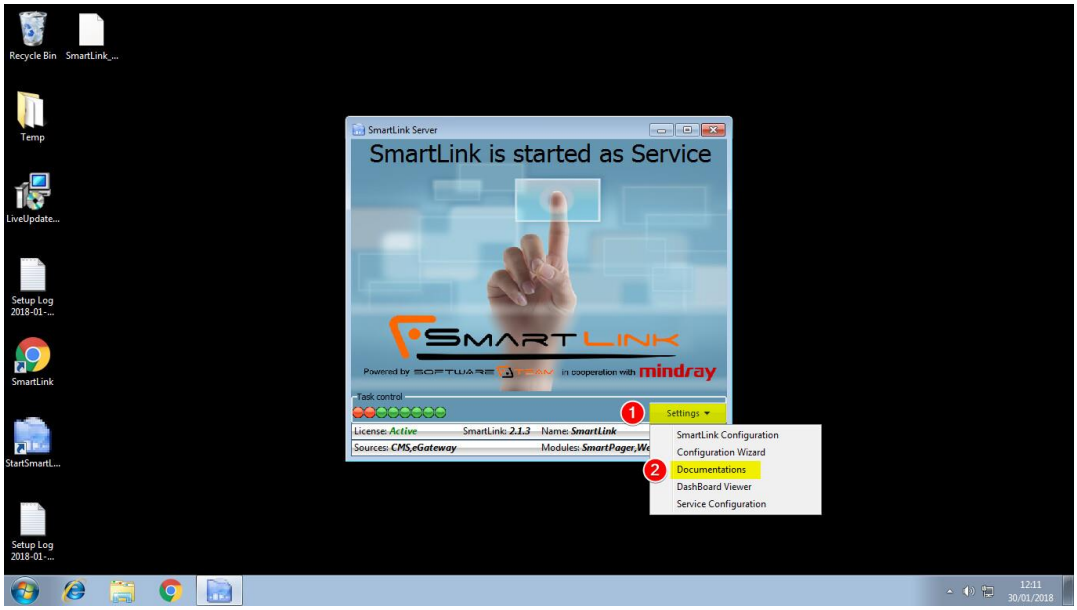
Use the Download option to start the files download:

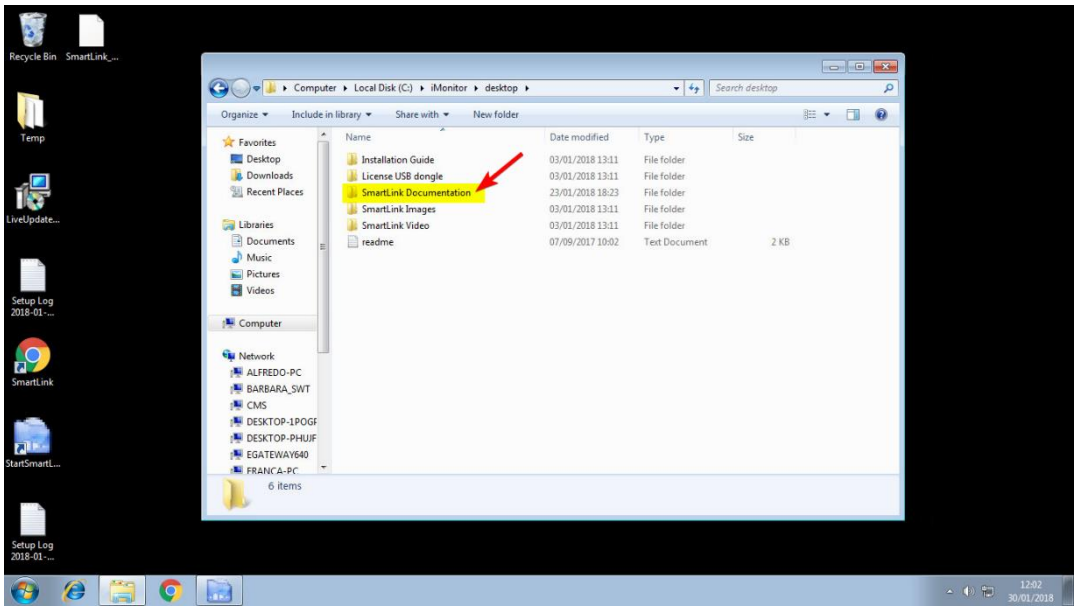


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ACCESS TO THE EIFU FROM THE SMARTLINK SERVER

The manuals can be reached directly from the SmartLink server control screen:



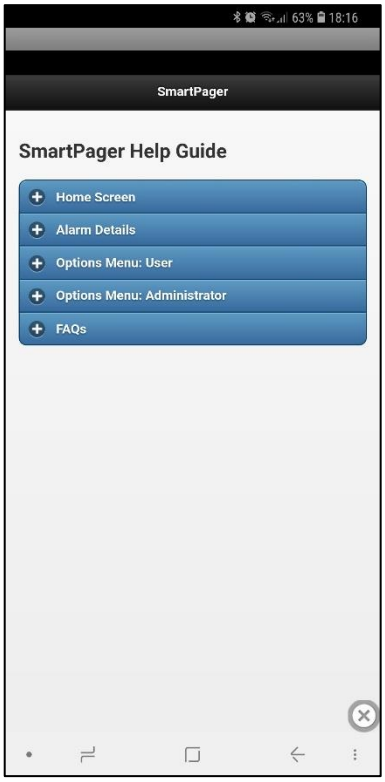


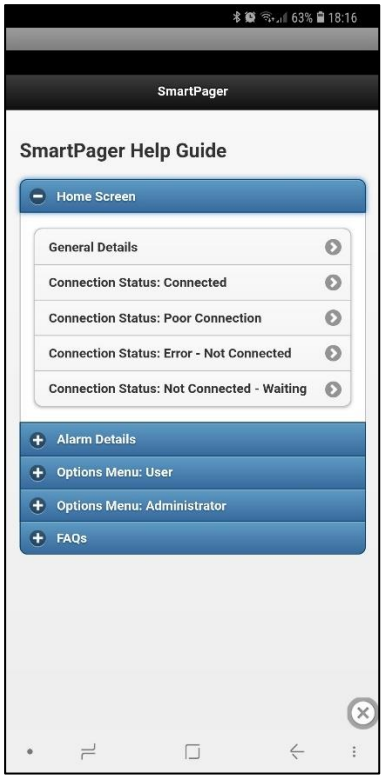
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ACCESS TO THE EIFU FROM SMARTPAGER

The Android application SmartPager is also provided with a quick guide. It can be accessed from within the app following these steps:

1. Launch the app
2. Tap Options → Help





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REQUEST FOR THE EIFU TO SOFTWARE TEAM

If none of the above are available, SmartLink User Manual and the Technical Requirements can be obtained sending a request to support@swt.it, declaring the facility name, the reference person and the SmartLink installation ID (ask your IT system administrator for this last information).

SmartLink User Manual and the Technical Requirements in paper form can be requested from the user at any time charging the customer of the shipping costs only. The User Manual and the Technical Requirements in paper form will be shipped within 7 calendar days from the user request.

MANUFACTURER CONTACT DETAILS:

Company: Software Team Srl

Address: via Carducci, 39 – 20099 Sesto San Giovanni (Milan, Italy)

Phone: +39 02 8414 8166

Website: www.swt.it

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